For Hope and a Future

Lutheran World Federation
World Service Global Strategy
2019-2024
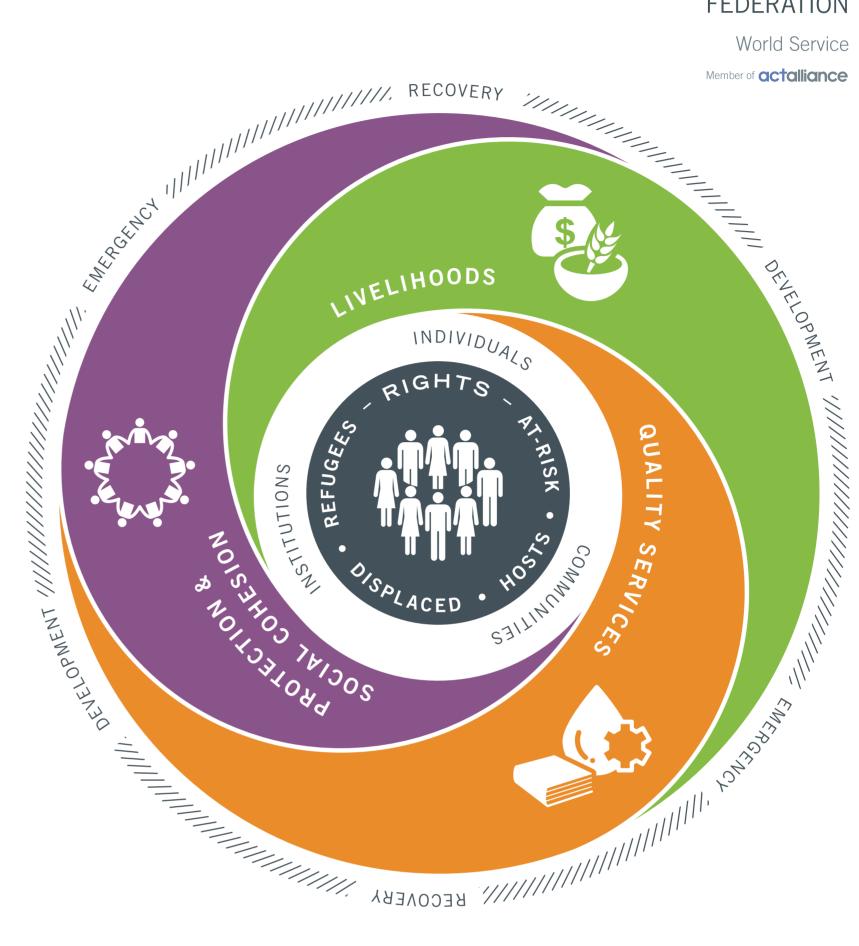
THE LUTHERAN WORLD FEDERATION
World Service
Member of actalliance

VISION

People of the world, living in just societies in peace and dignity, united in diversity, are able to meet their basic needs, achieve their full potential, and claim their universal rights in order to improve their quality of life individually and collectively.

MISSION

Inspired by God's love for all of humanity, World Service is dedicated to challenge and address the causes and effects of human suffering and poverty, linking local responses to national and international advocacy.

RECOVERY
EMERGENCY
DEVELOPMENT

LIVELIHOODS
QUALITY SERVICES
PROTECTION & SOCIAL COHESION

INDIVIDUALS
INSTITUTIONS
COMMUNITIES

REFUGEES · RIGHTS · AT-RISK · HOSTS · DISPLACED

VALUES AND PRINCIPLES

Dignity, Human Rights, and Justice

Compassion and Commitment

Inclusion and Diversity

Meaningful Participation

Transparency and Accountability

Humanitarian Principles

Gender Justice

Climate Justice

WHERE AND HOW WE WORK

Country operations with global access

Focus on the most vulnerable

Flexible ways of operating

Gender analysis and action at the center

Rights-based and local to global

Environmental sustainability and a low carbon footprint

High expectations of staff conduct

NETWORKING AND COLLABORATION

Local communities

Civil society

LWF member churches

Governments and other duty bearers

Ecumenical and interfaith communities

Related organisations

United Nations agencies

Global networks

PROGRAMMATIC FRAMEWORK

Our work:

Places refugees, the internally displaced, host and at-risk communities at the heart

Is integrated and complementary

Is implemented at 3 levels:

- Individual
- Community
- Institutional

Spans Emergency-Recovery-Development

Allows us to adapt when contexts change

PROGRAMMATIC AREAS

- Livelihoods
- Quality services
- Protection and social cohesion

SYSTEMS AND PRACTICES FOR QUALITY PROGRAMMING

Aligned support structures and systems

Resource mobilization and sustainable funding

Robust financial management

Intentional relations management

Quality and accountability

Safety and security

Knowledge management and learning

Investing in people

Green infrastructure